

conflict head on. Whether it's between colleagues, employees and directors, or even directors and other directors. understanding how best to de-escalate

and solve the issue is key.

Type of conflict:



Interpersonal

Can be due to anything under the sun, from work environment, personal matters, to a stolen sandwich from the staff fridge.



Leadership

Can be caused by friction or a clash of ideals in the day-to-day management of the workplace.



Interdependence

Often a result of one person's job or duties hinging on the completion of another's.



Varying work styles

Everyone works differently. Some work fast, some slow; conflict can arise when two or more work styles clash.

When conflict occurs it:



on performance

Has a negative impact



management's time

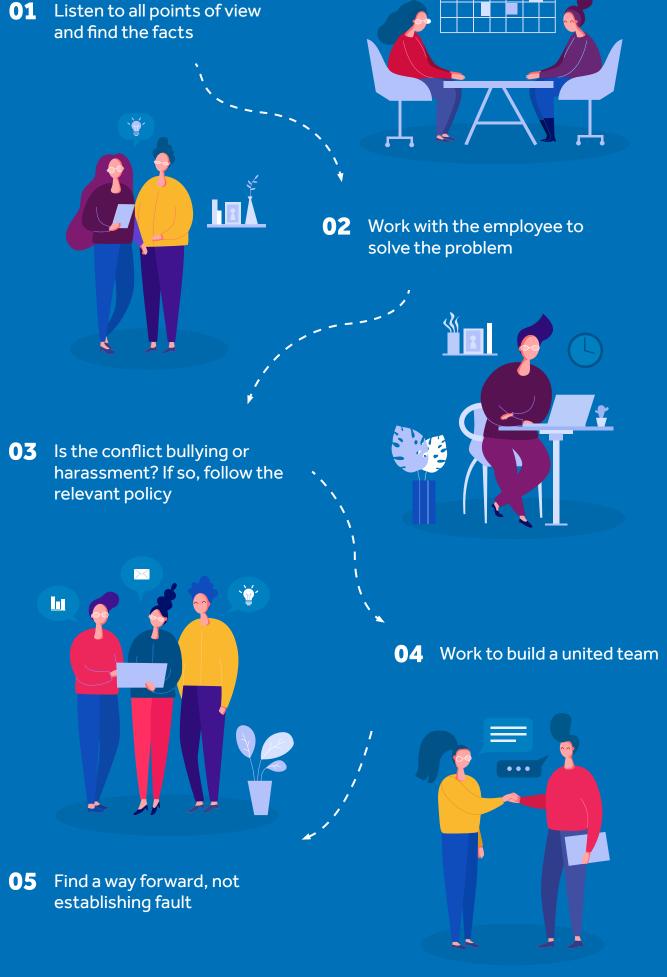


Costs money (lost working days)

5 TIPS

EMPLOYERS CAN

FOLLOW TO DE-ESCALATE CONFLICT



De-escalate conflict today

Disputes are difficult, regardless of the size of your business. If you're concerned about a dispute in your workplace, contact Croner on **0800 015 4939** to find out how we can help.

Speak to an Expert

