

CCH Information case study

Client company: Langdowns DFK

Interview with: Alex Gardner

Langdowns DFK operates from its main office in Eastleigh near Southampton, and a satellite office in Andover. Established for over 50 years, the practice has five partners and a total staff of 40.

Corporate Tax Manager Alex Gardner has used CCH's online information and advice for several years in the firm's tax department.

He said: "Langdowns looks after several hundred clients as individuals and also businesses from small companies to larger operations. As such there are diverse tax needs and we need to be able to offer them reliable and up to date information.

"I turn to CCH's online facilities for technical tax issues as well as manuals and tax cases and have a wealth of information readily available that can then help deliver an excellent service to our clients.

"The system is very user-friendly and is only a few clicks away. There is a particularly useful word search facility that makes searching quick and easy, giving us the information we need without having to resort to more time-consuming methods.

"The information that is available is always comprehensive and through using CCH for a number of years we appreciate the reliability of their systems and recognise the benefits they bring to us as a practice and that we can pass on to our clients."

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For further information, please contact Julian Christopher on 0191 244 6653